

Luxury Trains cancellation policy

10% of the tariff for the children upto 5 years of age

(Half fare for children between 5 and 12 years)

(Age proof of children is to be furnished, which is required at the time of issuance of tickets)

10% Surcharge shall be levied on departures during Christmas / New Year.

Service Tax @ 3.09% shall be levied on the prevalent tariff as per Govt. of India norms.

Above Tariff is Subject to change without notice.

The Tariff includes:

Tariff is inclusive of accommodation on board travel/all meals / Conducted Sight-seeing Tours/ Entrance fees at Monuments / Parks / Palaces and Cultural Programs.

The Tariff does not includes:

Drinks, tips, laundry, telephone calls, video camera fees, SPA Car, Business Car Facilities, liquor and other items of personal nature.

Reservation Policy:

In case of FITs:

- 20% of ticket value at the time of confirming the booking
- Remaining 80% of ticket value 30 days prior to departure

In case of Group:

- 50% of ticket value at the time of confirming the booking.
- Remaining 50% of ticket value 45 days prior to departure

Cancellation Policy

In case of FITs:

- 5% of the ticket value if cancellation is made until 60 days prior to departure.
- 20% of the ticket value if cancellation is made between 30-59 days prior to departure
- 50% of the ticket value if cancellation is made between 15-29 days prior to departure
- 100% of the ticket value if the cancellation is made 14 days prior to departure

In case of Group:

- 10% of the ticket value if cancellation is made until 60 days prior to departure
- 25% of the ticket value if cancellation is made between 30-59 days prior to departure.
- 75% of the ticket value if cancellation is made between 15-29 days prior to departure
- 100% of the ticket value if the cancellation is made 14 days prior to departure.

No show/ En route termination of tour/amendment:

- **No Show** - In case of No Show / Non-arrival of the guest, no refund or adjustment in future travel will be possible. The whole amount shall be treated as forfeited.
- **En route termination of tour** - In case of termination of tour by the guest, for any reasons, no refund or adjustment for future travel will be possible. The amount for unused portion of the tour shall be treated as forfeited.
- **Amendment** - Is only possible under the circumstances like Natural Disaster / Natural Calamity or Serious Health Problem's (this needs to be supported by doctor's certificate) and is subject to availability. No refunds are possible and every case will be decided on merits on a case to case basis.